

March 24, 2011

**CITY OF FERGUSON  
OFFICE OF THE CHIEF OF POLICE****Index as:**

Street Department Call Out

**STREET DEPARTMENT CALL OUT****457.00 PURPOSE**

The purpose of this General Order is to establish procedures to call out the Missouri State Highway Department, the St. Louis County Highway Department or the City of Ferguson Public Works Department for hazardous road conditions or other emergency situations.

**457.01 PROCEDURE**

A. The decision on who to notify for hazardous road conditions such as snow, ice, debris in the roadway, potholes, etc. is normally determined by whether that particular roadway is a state, county or municipal maintained street. Once that has been determined, the appropriate contact numbers are as follows:

Missouri State Highway Department (for state maintained highways)  
(314) 340-4100

St. Louis County Highway Department (for county maintained roadways)  
(314) 615-1111

City of Ferguson Public Works Department –Maintenance Division (for city maintained streets)  
(314) 521-8373

B. The City of Ferguson Public Works Department – Maintenance Division may be requested to respond to the scene of a hazardous road condition on a county or state maintained roadway in emergency situations where immediate action is necessary and the response from the State or County Highway Departments may be delayed.

C. The Public Works Emergency contact can be reached by cell phone and/or Nextel Direct Connect. The cell phone number is (314) 280-7455 and the Nextel Direct Connect number is 140\*40\*10933.

D. The Police Supervisor on duty that carries the Nextel cell phone can also contact the on call Public Works Employee using the Nextel Direct Connect capability.

GENERAL ORDER 457.00

March 24, 2011

E. If the Public Works Emergency contact cannot be reached, contact the Municipal Services Manager at (314) 280-7924, or the Mechanic Supervisor at (314) 280-7963 or the Director of Public Works at (314) 681-5509.

By order of:



COLONEL THOMAS JACKSON  
Chief of Police

Distribution

All Department Personnel