

**CITY OF FERGUSON  
OFFICE OF THE CHIEF OF POLICE****Index as:**

Dispatch Services

**DISPATCH SERVICES****624.00 PURPOSE**

The purpose of this General Order is to establish a directive advising parties of the services provided to the outside agency and what services shall be provided by the communications personnel.

**624.01 POLICY**

It shall be the policy of this department to provide “dispatching services” for contracted departments.

**624.02 PROCEDURE**

The City of Ferguson Police Department Communication Division contracts for additional agencies and provides for dispatching services. The City of Ferguson Police Department provides a comprehensive Communications Package that includes:

- a. 24 hour police radio dispatch service
- b. 24 hour E-911 service
- c. Accessibility to Computer Aided Dispatch services
- d. A daily print-out of incident reports (calls for service)
- e. Accessibility to the Ferguson Police mobile computer network (training costs, network connectivity and hardware costs not included)
- f. Radio logs and audio tapes needed in voice communications for administrative purposes and criminal prosecution.

These guidelines will also apply to all Ferguson Police Officers, Ferguson Communication Personnel as well to the other Police Agencies that are provided communication services by the Communication Center.

By order of:



COLONEL THOMAS JACKSON  
Chief of Police

**Distribution**

All Department Personnel  
Contracted Agencies

MPCCF Reference 36.14