

GENERAL ORDER 615.00
April 8, 2011

**CITY OF FERGUSON
OFFICE OF THE CHIEF OF POLICE**

Index as:

Alert Tone
Station Busy Tone

STATION BUSY TONE

615.00 PURPOSE

The purpose of this general order is to establish set guidelines to be used by personnel assigned to the Communications Center of the City of Ferguson Police Department.

These guidelines will also apply to all Ferguson Police Officers, as well to the other Police Agencies that are provided communication services by the Communications Center.

615.01 POLICY

This procedure is established to set guidelines for use of the “Station Busy” tone feature on all dispatch radio consoles. The “Station Busy” tone functions differently from the “Alert Tone” used for 10-68 broadcasts and other relevant bulletins.

- A. The purpose of the Station Busy Tone feature is to provide an audible signal to indicate to all officers that the “station is 10-6,” and that they should refrain from calling until the station is “cleared.” This will assist the officer who was away from their radio and prevent him/her from calling, possibly interrupting an urgent message.
- B. The “Station Busy” tone, when activated, causes a momentary tone to be broadcast at regular intervals, until silenced by the dispatcher

615.02 ACTIVATION

The dispatcher shall cause the Emergency Alert Tone to be activated during any of the following conditions or as otherwise requested by the watch supervisor, bureau supervisor or officer on the scene:

- During a Robbery, Disturbance involving weapons.
- After officers’ arrival on a “Burglary in Progress” call.
- During an “Officer in Need of Aid” (The Alert Tone will be used if there is too much traffic for the Station Busy Tone.)

- Any major crimes in progress.
- Pursuits. (The Alert Tone will be used if there is too much traffic for the Station Busy Tone.)

By order of:

A handwritten signature in black ink, appearing to read "Colonel Thomas Jackson".

COLONEL THOMAS JACKSON
Chief Thomas Jackson

Distribution

All Department Personnel