



FERGUSON OPERATIONS

“EOC”

Desk of the Police Chief

April 6, 2020

Due to the current Coronavirus pandemic, the Ferguson Police Department will be adjusting operation procedures until further notice. We will continue to fully staff officers on patrol, ready to respond to any emergencies that arise. To minimize the risk of exposure we are implementing over the phone and electronic reporting for low priority calls for service. This is for incidents where the timeliness of police response is not of grave significance. All calls and reports will still be logged and documented, no differently than if the officer responded in person. You may notice extra questioning from our dispatchers, this is to determine if the call will be handled by an officer in the field, over the phone or electronically. Our non-emergency number is 314-522-3100 and our electronic reporting email address is Fergusonreport@fergustoncity.com.

Sample incidents may include:

- Theft (not in progress)
- Missing person (not endangered)
- Fraud/Identity Theft
- Lost property
- Vandalism
- Harassing phone calls

- Investigation follow-up

In addition to implementing phone and electronic reporting, the police station is closed to the public. Administrative staff will still be available during regular business hours to assist the public with their needs. If possible, prior to coming to the police station please call ahead and see if your matter could be handled over the phone or electronically.

You can always check our Facebook for updates on what is happening with the police department.

https://www.facebook.com/CityofFergusonPoliceDept/?eid=ARCTLFDqmxFAAuYWJaNVrbTe-kRxNbI6V2_XoI5B70FDXyATUfgZ5nPf6hqlS27-KaN4fBoYgvE_ckwJ

Also, we recognize this is a difficult time for many of our residents, but it can be extremely difficult for individuals dealing with violence in their homes. Please read the attached article as it provides some insightful information for those who may be dealing with violence.

https://www.psychologytoday.com/us/blog/the-web-violence/202003/if-you-are-locked-down-someone-who-may-become-violent?fbclid=IwAR3eosylugi2Uh-hTUAIldZIFRu9AYGSRIYF4sI_I8pSHXJHBfYWNBbB5u14