



Resident Guide TO CITY SERVICES

110 Church Street
Ferguson, MO 63135

www.fergusoncity.com

Welcome to the City of **Ferguson** MISSOURI

Dear Ferguson Resident,

Welcome! On behalf of the City of Ferguson, we would like to extend warmest greetings to you as a new member of our growing community. Ferguson, Missouri has a lot to offer our residents, which includes being centrally located with easy access to interstate highways, access to a great school district, aesthetically pleasing housing types, great historic neighborhoods, exciting cultural activities, beautiful parks with varied recreational opportunities, and high-quality local services and restaurants. Ferguson's citizens are dedicated to creating a strong, caring community that residents are proud to live in. The City is one of the jewels in St. Louis county and is a great place to live, work and play!

Our community is comprised of great neighborhood associations and other tremendous outreach groups made of volunteers committed to serving their neighbors and visitors from all walks of life. The Ferguson city government is made up of a corps of dedicated elected officials, several departments, and an array of boards and commissions, all working together to build a stronger Ferguson for everyone.

In order to enhance your experience as a new resident of our city, we have provided you with this complimentary Resident Guide to City Services. Enclosed in this guide, you will find information about city services, a directory of city departments, and additional resources to help you and your family not just become familiar with Ferguson, but become contributors to this community you now call "home." For even more information, go to the city website at www.fergusoncity.com.

Once again, welcome to the City of Ferguson!

Sincerely,


Ella M. Jones, Mayor

Eric Osterberg, City Manager



About Ferguson



City Profile

Date of Incorporation:

1894

Location:

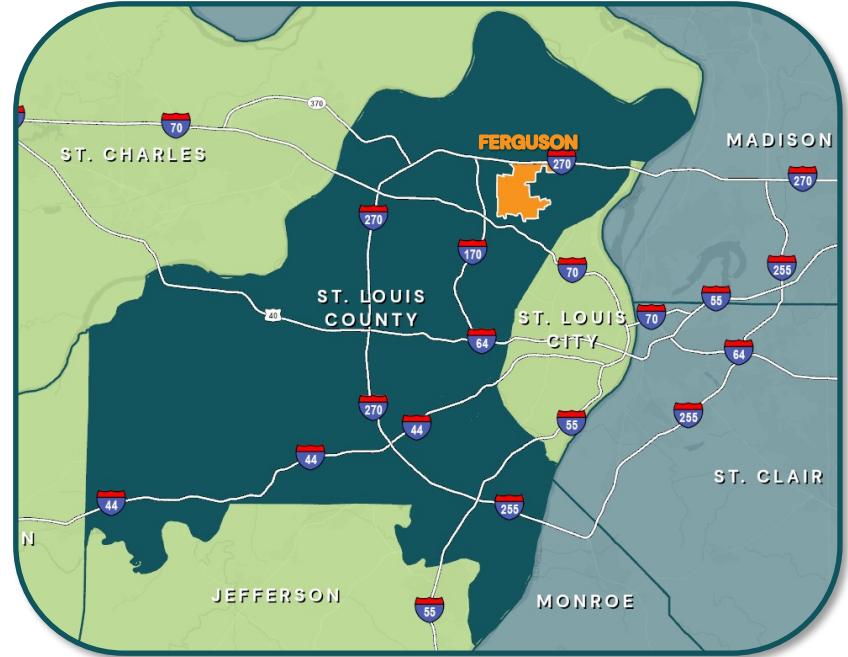
13 miles northwest of St. Louis, Missouri

Population (2019):

20,525 (estimated)

Land Area:

3,970 acres (6.2 square miles)



Your City Government

The City of Ferguson is a Council-Manager form of government, with the City Manager overseeing the administration of City Services and reporting to the City Council. The City Council is the governing body of the City, elected by the public. The City has two council members representing each of its three wards, in two-year terms. The Mayor chairs the City Council and serves a three-year term, representing the City as a whole.

The City of Ferguson employs a talented and dynamic workforce of more than 100 employees who serve the City and its residents under the leadership and direction of the City Manager. The City Manager is appointed by the City Council and is responsible for the implementation of policies and decisions made by the Mayor and City Council.

The City of Ferguson is organized into departments, each managed by a professional, municipal department director who works diligently every day to meet residents' government service needs.

City of Ferguson Governance



**Mayor
Ella Jones**
ejones@
fergusoncity.com



Linda Lipka
Ward 1
llipka@
fergusoncity.com



J. Toni Burrow
Ward 2
tburrow@
fergusoncity.com



Naquitta Noah
Ward 3
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Eric Osterberg
City Manager
eosterberg@
fergusoncity.com



Phedra Nelson
Ward 1
pnelson@
fergusoncity.com

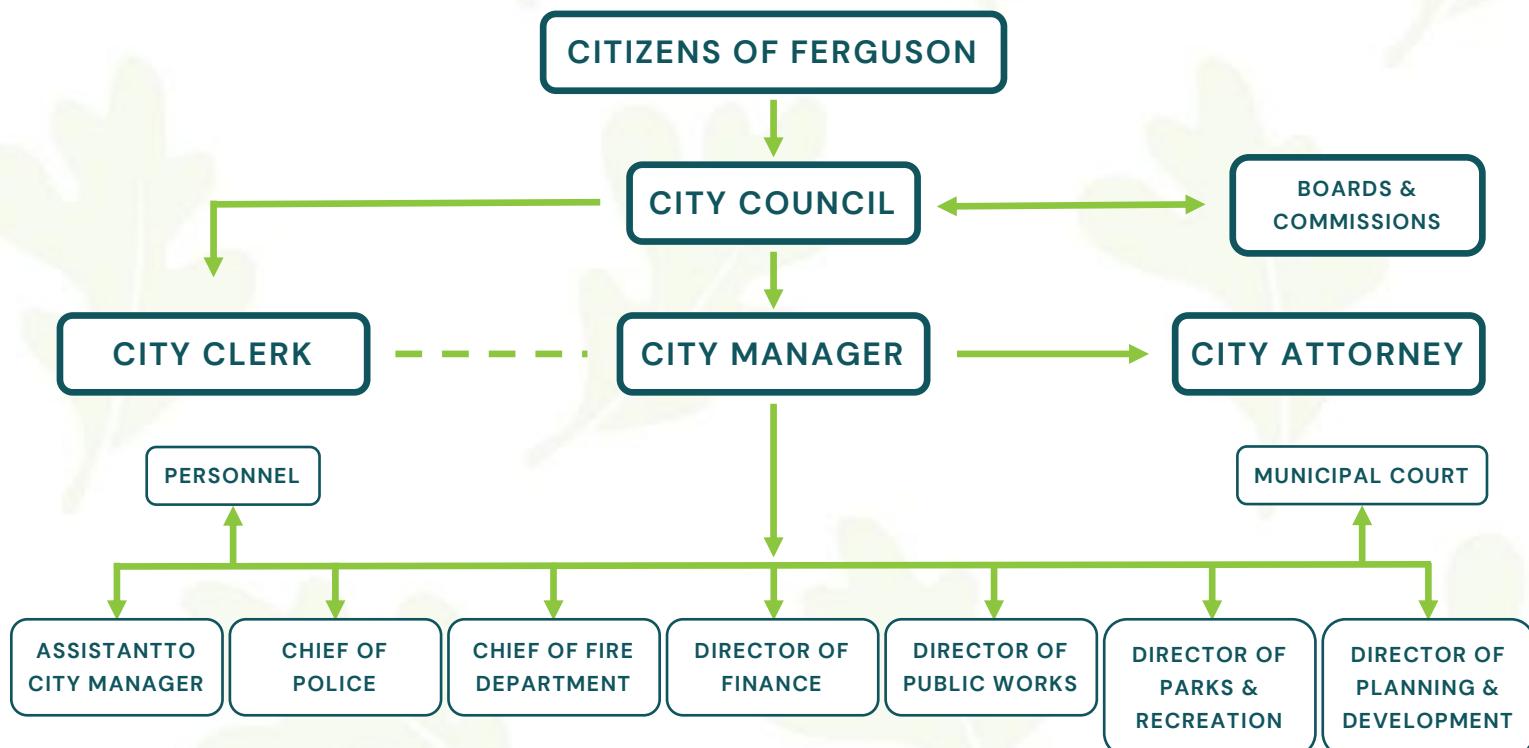


Heather Robinett
Ward 2
hrobinett@
fergusoncity.com

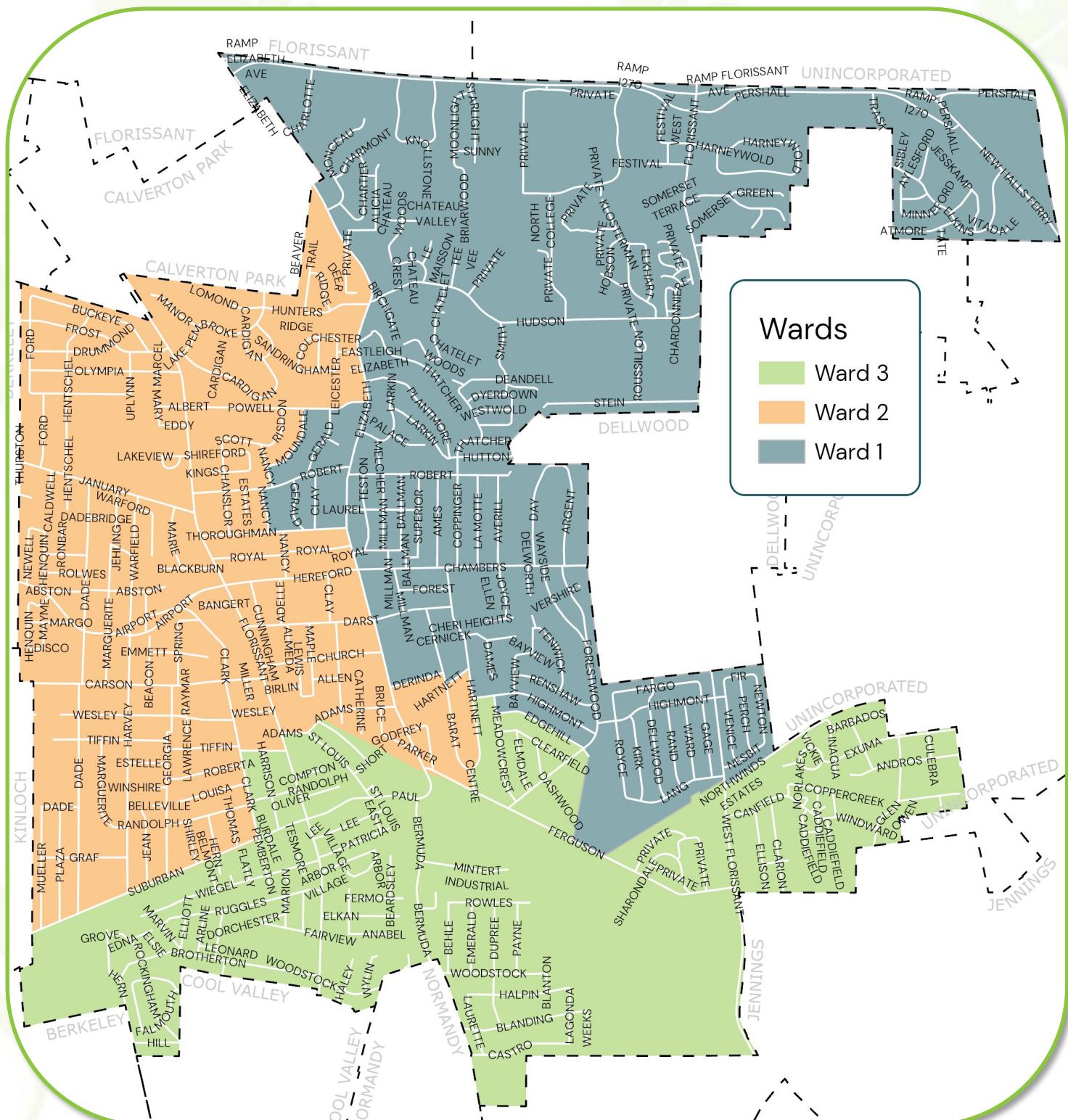


Fran Griffin
Ward 3
fgriffin@
fergusoncity.com

Administrative Organizational Chart



City Ward Map



The Ferguson City Council meets at 7:00 p.m. on the second and fourth Tuesday of each month for official Council Meetings for actions on legislation in the Council Chambers at Fergusson City Hall—110 Church, Ferguson, MO.

City Departments



**DIAL 911 FOR
EMERGENCY SERVICES**

City Clerk

Contact for:

Public Records Requests
Voter Registration
Liquor Licenses
Connecting with the City Council

Finance Department

Contact for:

City Budget Information
Business and Rental Licensing
Accounts payable
Financial Reporting
Comprehensive Annual Financial Report (CAFR)
Capital Improvement Plan (CIP)

Fire Department

Contact for:

Child Seat Check/Installation
Smoke Detector Check/Installation
Fire Prevention/Safety Education
Blood Pressure Screenings

Human Resources

314-524-5256

Contact for:

Employment Opportunities
Recruitment & Hiring Process

Municipal Court

314-524-5264

Contact for:

Court Records & Information
Court Payment Processing

Parks & Recreation

Contact for:

Park Information/Facility Rental
Fitness Center Memberships
Fitness Class Information
Youth/Teen Programs

Planning & Development

314-524-5257

Contact for:

Economic & Business Development
Zoning Information
Long-range City Plans
Plan Commission/Board of Adjustment

Police Department

314-522-3100

Contact for:

Complaints/Commendations
Consent Decree Information
Neighborhood Watch Information
Business Watch Information
Neighborhood Police Steering Committee

Public Works

314-524-5191

Contact for:

Occupancy Permits/Inspections
Building Permits
Code Enforcement
Christmas Tree Recycling
Street Cleaning/Snow Removal
Park & Street Maintenance



Resident Resources

Library

Ferguson Municipal Public Library
314-521-4820
35 N Florissant Rd
Ferguson, MO 63135

Jennings School District
314-653-8000
2559 Dorwood Dr
Jennings, MO 63136

Post Office

Ferguson Post Office
225 Saint Louis Ave
Saint Louis, MO 63135

Riverview Gardens School District
314-869-2505
1370 Northumberland Dr
St. Louis, MO 63137

Public School Districts

Ferguson-Florissant School District
314- 506-9000
8855 Dunn Rd
Hazelwood, MO 63042

Private School Districts

Blessed Teresa of Calcutta
314-522-3888
150 N. Elizabeth Avenue
Ferguson, MO 63135

Hazelwood School District
314-953-5000
15955 New Halls Ferry Rd
Florissant, MO 63031

Our Lady of Guadalupe
314-524-1948
1115 S. Florissant Road
St. Louis, MO 63121

Local Utilities

Utility	Company	Phone
Cable Television, Internet Service, and/or Home Telephone	AT&T and U-Verse Spectrum Charter	1-800-246-8464 1-877-906-9121
Electricity	Ameren	1-800-552-7583 314-342-1000
Natural Gas	Spire	314-621-6960
Sanitary Sewer and Stormwater Sewers	Metropolitan St. Louis Sewer District	314-768-6260
Trash and Solid Waste Collection	Republic Services*	636-947-5959
Water	Missouri American Water	1-866-430-0820

*begin service at City Hall

City Facilities

Facility	Map Locator	Address	Phone
City Hall	A	110 Church St	314-521-7721
Community Center	B	1050 Smith Ave	314-521-4661
Fire House I	C	200 S Florissant Rd	314-522-1122
Fire House II	D	10701 W Florissant Ave	314-521-1117
Municipal Garage	E	901 Ferguson Ave	314-521-8373
Police Department	F	222 S Florissant Rd	314-522-3100
Municipal Court	F	222 S Florissant Rd	314-524-5264
Splash at Wabash	6	January-Wabash Park	314-521-1313

Ferguson, MO 63135

City Parks

Park Name	Map Locator	Acres	Archery	Ball Field	Band Shell	Basketball	Concessions	Handball	Lake	Fitness Station	Horseshoes	Multisite Trail	Playground	Pavillion	Restroom	Soccer	Aquatic	Complex	Tennis	Sand Vollyball	Dog Park
501 Plaza	1	3													1						
Dade	2	5	1	2										1	1						
Forestwood	3	21	5	1	2	1	2			1	1	1	2	2	2	2	8				
Halpin	4	1											1								
Hudson	5	30	1							1			1	1	2		1				
January-Wabash	6	24		1	1	1	1			1	1	1	1	1	1	1	1	1	1	1	
Jeske	7	7	1								1	1	1								
Lang-Royce	8	5.5							4		1	1									
Nesbit-Newton	9	0.5									1	1									
Robert-Superior	10	5.5	1								1	1									
Spring-Valley	11	0.5									1										
Wayside	12	7																		2	
Total		110	1	8	1	3	3	1	1	5	3	9	9	5	2	1	8	2	2	2	

Quick Tip: Do I need a permit?

Generally, a permit is not needed when doing minor tuck-pointing, repairing plaster/drywall, replacing gutters, downspouts, siding, windows and doors (where there is no change in size of opening).

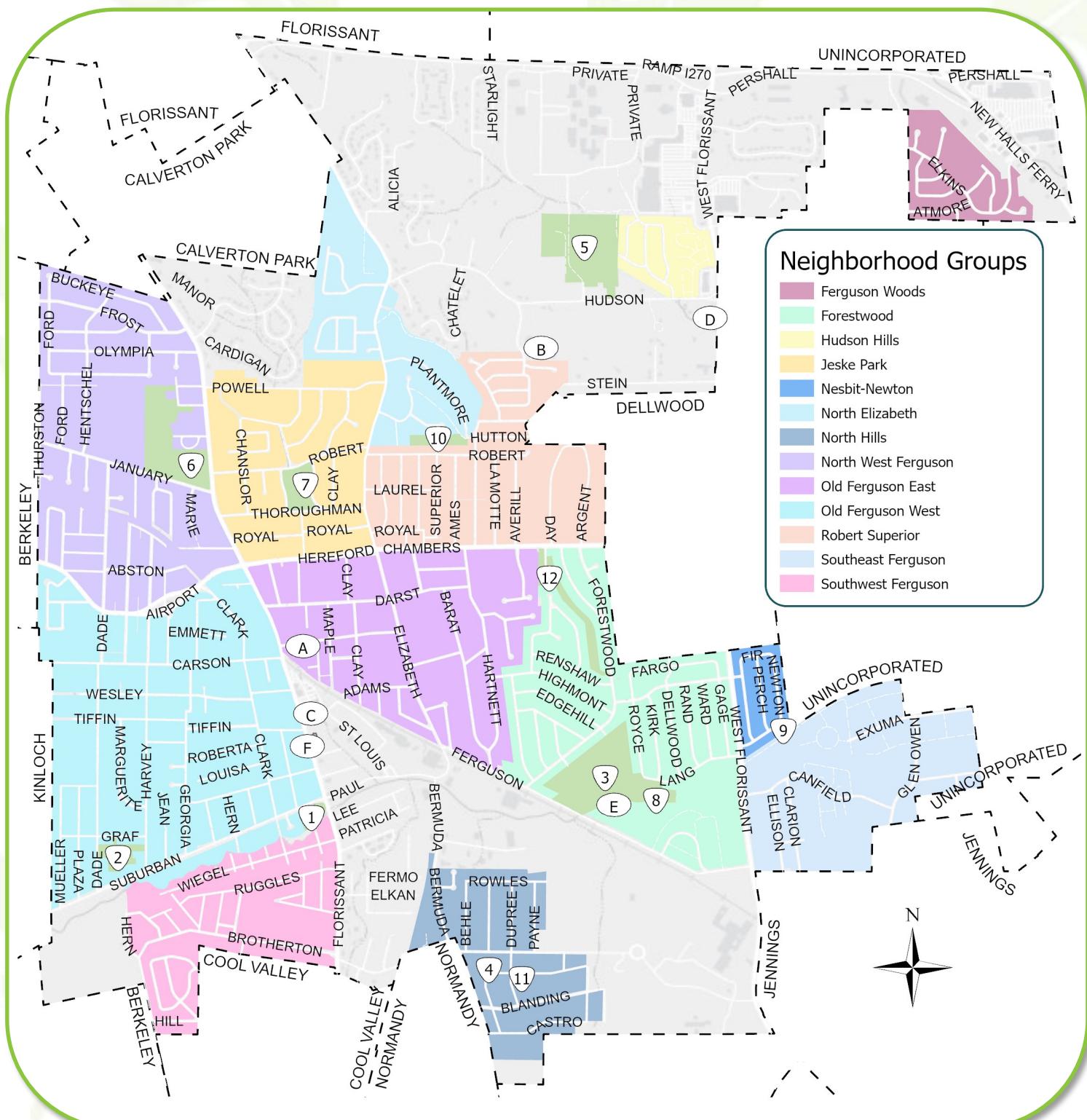
Call Public Works at 314-524-5191

Quick Tip: Exterior Appearance Program

Maintaining and improving residential property in the city makes the community more attractive, a more desirable place to live, and helps maintain property values.

Call Public Works at 314-524-5191 to report property maintenance concerns.

Neighborhoods, Parks, & City Facilities



For more information about getting involved in your neighborhood, please contact the Community Development Coordinator at 314-521-7721.

Annual Events



Ferguson Parks & Recreation provides recreation programs and special events throughout the year

Fergrec.com

Ferguson Farmer's Market

Founded in 2002, the award-winning Ferguson Farmers' Market brings our community live music, a festive family atmosphere, and a wide variety of edible delights, including homemade jelly, farm fresh eggs, cheese, honey, spices, and organic meats. Held every Saturday (May to October) from 8am to 12pm at Plaza at 501 (501 S. Florissant Rd.).



Summer Concert Series

These free concerts take place on the 2nd and 4th Fridays each month, May through September, 7pm to 10pm at Plaza at 501 (501 S. Florissant Road).



Fourth of July Festival

The City's Independence Day event includes a parade down Florissant Road and a festival with kid-friendly attractions, food, beverages, game booths, several live bands, and fireworks in January-Wabash Park.

Northern Lights Festival

Held each year on the Sunday after Thanksgiving, Ferguson welcomes in the holiday season with a Christmas Market Under the Stars that includes a variety of gift and food vendors, live holiday music, and lots of family activities and entertainment. A lighted holiday parade adds to the festivities as it strolls past the market around 5:00pm.

Communication Channels



Fergusononcity.com

The official website for the City of Ferguson! Here you can find out essential information about government services, community events, and city council meetings; you will also find useful information about getting involved in the community and interacting with the municipal government.



Facebook

You can also interact with us via the Ferguson City Facebook page—facebook.com/cityoffergusonmo Here you can get updates around community events, public service announcements, and information on how you can become involved in your community. Explore all of the City's accounts using the links below for various department pages:

Fire Department

facebook.com/CityofFergusonFireDept

Parks & Recreation

[/Fergrec](https://facebook.com/Fergrec)

Police Department

[/CityofFergusonPoliceDept](https://facebook.com/CityofFergusonPoliceDept)



NextDoor.com

NextDoor is a free private social network for neighborhoods, and you can use it to connect with your Ferguson neighborhood at nextdoor.com — Get to know your neighbors and exchange recommendations.



YouTube

At Ferguson MO Govt TV on YouTube, you can watch previous City Council meetings, as well as special Council Meetings, Budget Meetings, and Mayoral Town Halls. This allows you to keep your finger on the pulse of the workings of Ferguson's government.

Community Involvement Opportunities

Boards & Commissions

By getting involved in City Government, you have the unique opportunity to help foster new ideas, implement improvements and future growth for your community:

Contact the City Clerk at 314-524-5152

Neighborhood Organizations

Make meaningful change within the space closest to home, meet your neighbors and bring the most important issues to your representatives:

Community Development Coordinator at 314-521-7721

Volunteer Opportunities

Many of the events that take place in the city would not be possible without the assistance of countless volunteers. There are several opportunities to volunteer within the City of Ferguson:

Community Development Coordinator at 314-521-7721



Welcome Home

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